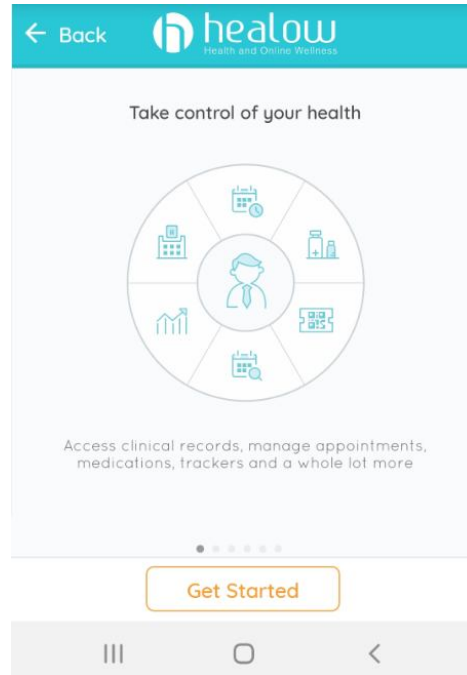
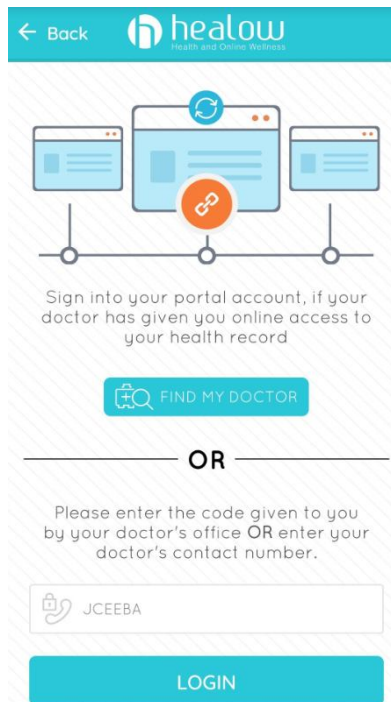


## To Start Using The Healow App

1. Download Healow from your App Store.
2. Open the app. Click "Get Started".



3. On the Find My Physician screen, type in **JCEEBA** for the office code.



4. Enter in your Patient Portal user ID and password. Contact the office if you do not have them. Click "Login".

The screenshot shows the top navigation bar with a back arrow, the text "Login", and the Healow logo. Below this is the "health portal" logo. The main heading is "Login to Patient Portal Account" for "Diabetes & Endocrinology Specialists, Inc". There are input fields for "Username" and "Password". Below these is a dropdown menu showing "This account belongs to Myself" with a checkmark. An orange "Login" button is at the bottom, with a link "FORGOT USERNAME OR PASSWORD?" below it.

5. You may be asked to enter a PIN for easier access. Create an easy-to-remember PIN as we will not have access to that information.

The screenshot shows a "Create PIN" screen. It includes a heading "Create PIN" and a message: "The confidentiality of your health information is important to us. For that, we need you to create a 4 digit pin of your choice to be used to unlock your app." Below the message are four empty circles for the PIN. At the bottom is a numeric keypad with digits 1-9, 0, and a backspace icon.

6. Accept the Terms of Service.

The screenshot shows the "Terms of Use" page. It has a back arrow and the text "Terms of Use". The heading is "TERMS OF USE AGREEMENT". The text states: "This Terms of Use Agreement ("Terms of Use" or "Terms of Use Agreement") governs your access and use of the software, applications, and services as described below." The section "Ownership and Purpose of the Websites and Applications:" lists various Healow products and services, including healow.com, healow app, healow@work app, healow mom app, healow kids app, healow smile app, healow open access app, hello2healow app, and the healow telemedicine offering, and the healow widget app. At the bottom is an orange button that says "I agree to the terms & conditions".