

How To Access The Patient Portal for Diabetes & Endocrinology Specialists, Inc.

1. Go to our website: <http://www.thedespecialists.com>
2. Click on the patient portal button on the right hand side of the site.



3. Enter in your user ID and password provided from the practice. NOTE: Both are **CASE-SENSITIVE**.
4. At the User Validation screen, enter only your date of birth in the format MM/DD/YYYY. The "/" will enter by itself.

User Validation

Welcome Gerald Jerry,
As an added security measure, please answer any **one** of the questions below to authenticate yourself. By submitting this information you are confirming that you are the intended recipient of the access credentials and have not obtained the information in error.

What is your father's middle name?

Date Of Birth

MM/dd/yyyy

OR

Phone Number Ext

5. Click Submit. This will take you to a password reset screen.

6. Enter your New Password. You will have to enter it again under Confirm New Password. To ensure a strong password, use capital and lowercase letters, numbers, and even a special character (!, @, or \$).

NOTE: The password must be **strong** or **very strong** to continue.

Reset Password

Congratulations, you have authenticated yourself.
Please select your new password.
Refer [Password Guidelines](#) to create secure passwords.

New Credentials

User Name
GeraldTest1800

New Password
.....
Very strong password

Confirm New Password
.....

Customize your security question.

Security Question
What is your father's middle name

Answer
.....

Submit Cancel

7. This should take you into the Patient Portal. If it requires consent to a User Agreement, choose Accept and continue. Once in the Patient Portal, you should see a menu on the left side with all the options available through the Patient Portal.

